

28th July 2009

Recommendation letter

To whom it may concern:

Mr. Paulo César Mendes has been regularly performing translations in the language combination English – Brazilian Portuguese as a freelancer in the field of technical engineering such as operating instructions and user's guides for InfoTrans starting one year ago.

His attitude is always positive and his replies courteous, giving us a helping hand even when he is under excessive schedule.

He always meets our expectations and provides extra information, which is always useful. He accomplishes translation on time. He always delivers excellent work. His translations are always high quality and we never had trouble with them.

Mr. Mendes conscientiously familiarises himself with any additionally forwarded extra information and reacts flexibly to our wishes. In addition, Mr. Mendes invariably responds promptly to queries on our part and always completes his translation projects by the agreed delivery date.

We have come to know Mr. Mendes as extremely reliable and professional.

We are happy to cooperate with Mr. Mendes as one of our translators.

InfoTrans B.V.

The Netherlands

*J. Nishihara*

Joji Nishihara (General manager)